

PRO1CP • PRO3CP • PROULP

PURSUITRAK

GPS VEHICLE TRACKING, RECOVERY & CONVENIENCE

OWNER'S MANUAL

VEHICLE THEFT RECOVERY SYSTEM
CONVENIENCE PLANS

An aerial, high-angle photograph of a busy city street intersection. The image is heavily blurred to convey a sense of rapid motion. In the center of the frame, a white car is highlighted with a small red dot. This dot is enclosed by a series of concentric yellow circles that expand outwards, symbolizing the tracking and recovery capabilities of the Pursuitrak system. The background shows other vehicles in motion, including a red car and a blue car, and the street's lane markings are also blurred.

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Welcome!

You have just joined the ranks of satisfied PursuiTrak owners who have the peace of mind that their investment is always secure.

PursuiTrak is one of the most advanced vehicle theft recovery, tracking, and convenience systems on the market!

PursuiTrak also gives you the option to enhance your driving experience with a number of optional convenience and safety features like remote start, auto unlock and lock and many more.

Before you activate your system take a moment to review this manual with its instructions and convenience package options.

Account Activation

Your Dealer may have already activated your unit. Please check with them to clarify that your unit has been activated.

If your account has not yet been activated, it is important that the activation process be completed in order to ensure that your theft recovery coverage and any additional benefits and services which have been included with your device are active on your account. To do this, the activation form must be completed, and you must accept the Service Terms and Conditions by reading and signing the provided Activation Form. After accepting and signing your activation form it must then be faxed to 800-805-6377 OR by visiting pursuitrak.com/activations to complete the on-line activation form and agree to the Terms and Conditions there from your computer. If you are having problems with the activation process,

Customer Service may be reached at 1 (800) 705 8765 Monday through Friday between the hours of 8:00am to 8:00pm Eastern time.

Your devices IMEI and (TPC) Temporary Pass Code numbers are located on the activation form provided by your dealer. You will need the IMEI number to complete your activation process.

Activating your device with a Convenience Plan: When activating your device with a service convenience plan, your default User Name will be the first letter of your first name and your entire last name. You can use the TPC# (Temporary Pass Code) provided with the device as your password to login and access your account. Once your system has been activated, you should change the temporary password by logging into the Pursuitrak GPS website www.pursuitrak.net and clicking on the "Account" button. You can then enter in a new password in the boxes provided above the word "Password". You must then click the "Save and Continue" button to save your changes and move to the next screen. Please make sure to record your new password on the wallet card portion of the activation card.

Note: It is the customer's responsibility to confirm that their unit is registered with Seaguard Electronics, LLC for wireless service to ensure vehicle theft recovery coverage.

System Configuration

PRO1CP, PRO3CP & PROULP Configuration

The PRO1CP, PRO3CP & PROULP gives you the ability to interact with the full array of features incorporated in our tracking website; www.pursuitrak.net, and our automated phone system at 1 800 705 8766. The PursuiTrak system provides you with the most advanced theft recovery product available today. If your vehicle is ever stolen, you will have access to the power of our UL Approved Central Monitoring Station that is available 24/7/365 to work with law enforcement to recover your vehicle fast.

If Your Vehicle Has Been Stolen

What you need to do:

Dial 1-800-705-8766 and select option 2 from the menu options. You will then be asked to provide the Home Telephone number that is registered to your account. This is the home # that you provided when you activated the system. Upon entering the correct number, you will be connected with a representative to assist you in filing a stolen vehicle report with the proper law enforcement agency. You will need to have the Name that is registered on your account and the License Plate # of the vehicle. The representative will then work directly with law enforcement to recover your vehicle.

\$1,000 Theft Recovery Guarantee

Your purchase of the PROPT20 system also includes a \$1,000 theft recovery performance guarantee. If your vehicle is reported stolen and is not recovered within 24 hours, you will be reimbursed \$1,000. The Theft Recovery coverage remains in effect for a period of three years after the date of purchase and requires the owner have an active system. Please complete the separate enclosed registration form

Website Menus

After you have successfully logged in to the tracking website there are 6 buttons on the left side menu that you can use to navigate the site.

Account: This page contains your contact information; log in password, time zone settings, phone numbers, email address and some personal information. To make a change to any of these, after your selection is made you must click the “Save and Continue” button on the bottom of the page.

Billing: By clicking the “Billing” button you will be directed to the billing menu. The billing menu consists of the following:

Accounting: This button displays your accounts billing history.

Purchase Plans: The “Purchase Plans” button takes you to the Additional Credit Plans page where you can select which plan you would like to purchase.

Billing Method: This button lets you choose how you prefer to pay for additional credits.

Vehicles: The Vehicles menu lets you change vehicle information and indicates the service available to you. The vehicles menu includes:

Edit Vehicle: This selection lets you change your vehicle information, vehicle notification contact information, test your vehicle’s communications and store emergency contact numbers.

Add Vehicle: By clicking this button, you can add an additional vehicle to an existing account to manage a group of vehicles under the same account.

Service Plans: The “Service Plans” page provides detailed information about all of the services available to you with your PursuiTrak system.

Tracking: The Tracking section of the site is where you can send commands to locate your vehicle and view it on two different mapping options. The tracking menu consists of:

Locate: By clicking the “Locate” button you will be sending a command to track your vehicle and have it displayed on a map. Once the map loads, you have the choice to view it on the standard map or use an aerial view satellite image. You can use the zoom tool at the right to zoom in and out on both maps.

Schedules: The Schedules section can be used to schedule times and durations in which you would like to track your vehicle. This tool can also be used to schedule other vehicle commands such as speed alert, geofence, door unlock, or even remote engine start if equipped.

All times are related to the Pacific Time Zone. Be sure to remember to account for the time difference in your region.

Pacific	Mountain	Central	Eastern
9:00am	10:00am	11:00am	12:00pm

Note: It is important to remember that any scheduled commands will continue until such time as you disable them. All commands sent via the automated scheduling tool will incur the same message credit utilization as a command sent manually. Access to the automated scheduling tool is only available via the tracking website.

Commands: The commands page allows you to send a number of control commands to your vehicle. To use any of the configured alarm commands, simply click on the Alarm Commands button and then click Activate/ Deactivate on your desired command. It may take up to 3 minutes to receive a command confirmation, since the Alarm Command message has to broadcast over the wireless network and then send back an acknowledgment. Please be patient.

Alarm Commands:

Arm Lock/Lock Doors/Geofence On - Clicking this command performs the described action and does not require any additional steps.

Disarm Unlock/Unlock Doors/Geofence Off - Clicking this command performs the described action and does not require any additional steps.

Remote Engine Start - Clicking this command will activate the remote engine starter and does not require any additional steps.

Theft Reset - Clicking this command stops theft track and arms the alarm and tracking unit. The alarm must be disarmed in order to start the vehicle.

Unlock Only - Clicking this command will send a door unlock only command.

- Note:**
1. Each time you perform one of these commands, one (1) message credit will be withdrawn from your account balance.
 2. To receive alarm notifications and to activate remote engine start, your vehicle must be equipped with an alarm system that provides these features.

System Commands: The System Command page allows you to send a number of system control commands to your PursuiTrak GPS System installed in your vehicle. To use any of these commands, simply click on the System Commands button and then click on your desired command. It may take up to 3 minutes for a command confirmation, since the GPS Command message has to broadcast over the wireless network and then send back an acknowledgment. Please be patient. Here is a description of the available System Commands:

Auto Report - Clicking this command performs the described action utilizing the feature parameters stored under the System Settings Menu item. (Warning. This command can use up credits quickly if not monitored. This feature is not included in the PROULP plan.)

Excessive Speed Alert - Clicking this command performs the described action utilizing the feature parameters stored under the System Settings Menu item.

Geofence - Clicking this command performs the described action utilizing the feature parameters stored under the System Settings Menu item.

Low Battery Alert - Clicking this command performs the described action utilizing the feature parameters stored under the System Settings Menu item.

Alarm Command Panel - Clicking this command links the home page to the Alarm Commands control page.

System Settings: The System Settings page allows you to make changes to how a feature will operate once activated from the system commands page. Before making changes to these settings be sure to turn off the respective feature from the systems commands page, the changes will then become effective once the feature is reactivated from the system commands page. Here is a description of the available System Settings:

Auto Report Interval - Adjusts the time between vehicle location reports. You can select none to 24 hours. When you select none, the auto report will record the trip start, stationary vehicle (when vehicle stops) and then end of trip (10 minutes after the vehicle has become stationary).

Auto Report Duration - Adjusts the length of time the Auto Report will function. The adjustment is from 1 hour to forever. The Auto report time duration begins when the "Auto Report" command is activated in the System Commands page. (Warning. This command can use up credits quickly if not monitored.)

Excessive Speed Alert - Adjusts the vehicles speed notification. The adjustment is from 50 to 120 MPH.

Geo Fence - Adjusts the trigger radius around the vehicle for Inside and Outside Geo Fence notification. The adjustments are 1/2 mile to 500 miles.

Low battery Alert - Adjusts the battery voltage threshold for Low battery notification. The adjustment is 10-12.25 volts. (Appropriate battery level should be 11 - 11.75 volts)

Remote Diagnostics - Displays the current status of the system.

History: The History page displays the selected vehicle's event history. You can view history of alarm notifications, tracking, or commands from the past hour to the history of activation. You can specify a particular date range with the use of the calendar. After entering the range, you will need to click the refresh button on the screen.

Every sent vehicle command will create an event ID number which will capture the date and the time it was sent. The event confirmation will always include the address of where the vehicle was during this transaction.

By clicking on the word display under the Map Heading, you will view where the vehicle was located when you requested this event. (You will not be charged any message credits to view this information.)

By clicking the MAP ALL feature button, the internet web page will automatically display up to 100 positions, with the oldest location being number 1 and numerically sequenced on the map.

Automated Telephone Command System

The Automated Telephone Command System allows you to send remote control commands to your vehicle over the telephone utilizing its touch tone keys.

These actions include:

- | | |
|-------------------------|--------------------|
| 1. Arm/Lock* | 6. Speed Alert Off |
| 2. Disarm/Unlock* | 7. Geo Fence On |
| 3. Remote Engine Start* | 8. Geo Fence Off |
| 4. Speed Alert On | 9. Theft Reset |
| 5. Vehicle's Location | |

* Vehicle must be equipped with the proper product and features. Please see salesman for details. Additional parts and more labor may be required.

In order to access the tracking device via the telephone, the home phone number that was provided on the activation form must be entered. The password will be the same one that is set for the website.

Login and Menu:

To use the Automated Telephone Command System:

1. Call 1-800-705-8766
2. Press 1 for Vehicle Commands
Press 2 to Report a Stolen vehicle
Press 3 for Customer Service
Press 4 for Dealer Services
Press 5 to Repeat Options
3. Press 1 to send Vehicle Commands.
4. Please enter your home area code and phone number now. (this number must match the information on your activation form)
5. Please enter your account password followed by the # sign. (only applicable with a convenience plan)

Once you have entered the system, you will be prompted with a menu of available services. After you select a command, it may take 1 to 3 minutes for a control confirmation since the control message has to broadcast over the wireless network and send back an acknowledgment. Please be patient.

Additional Credit Packages

Message credits can be purchased right on our tracking website www.pursuitrak.net by clicking the “Billing” button on the left side menu. In the billing section, click the “Billing Method” button. The Billing Method page displays the different ways you can choose to pay for your purchase. After you select your payment option and accept the terms and conditions you will be directed to the vehicles menu. Go to the bottom right of the Vehicles menu and click the “Buy” button next to the credit counter. You will then be able to choose which credit package you would like.

Using Your Message Credits:

The sending of any vehicle command incurs in the use of one (1) message credit. A message credit is deducted from your account each time the system receives a response from your vehicle which indicates the successful reception by the vehicle of the sent command. A message credit will also be deducted when you receive an alert, or a geo fence violation.

Note: In the event that the vehicle fails to receive any sent command, the system will not deduct a message credit from your account.



**Register Online at:
WWW.AUDIOVOX.COM**

**Click on Product Registration
and Fill Out the Brief Questionnaire**

PRODUCT REGISTRATION

Thank you for purchasing an Audiovox product. We pride ourselves on the quality and reliability of all our electronic products but if you ever need service or have a question, our customer service staff stands ready to help. Contact us at www.audiovox.com

PRODUCT PROTECTION:

In case of an insurance loss such as fire, flood or theft, your registration will serve as proof of purchase.

PURCHASE REGISTRATION:

Registering On-line will allow us to contact you in the unlikely event a safety notification is required under the Federal Consumer Safety Act.



36 MONTH LIMITED WARRANTY

Applies to Satellite-Based Automotive Security Products.

AUDIOVOX ELECTRONICS CORPORATION (the Company) warrants to the original purchaser of this product that should this product, under normal use and conditions, be proven defective in material or workmanship within 36 months from the date of original purchase, such defect(s) will be repaired or replaced with new or reconditioned product (at the Company's option) without charge for parts or labor. During the first year of the warranty, there will be no charge for removing or reinstalling a product if performed at a participating authorized Travelers Warranty Station.

TRAVELER'S WARRANTY SERVICE 1-800-645-4994

Simply call toll free to our control office for reference to the authorized Warranty Station in your area and to obtain an Authorization number. No repairs or replacement will be made without a valid Authorization number.

To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage

(e.g. dated bill of sale), authorization number, specification of defect(s), transportation prepaid, to an approved warranty station. This warranty is not transferable.

This Warranty does not cover damage to vehicle electrical system or, except as above provided, costs incurred for removal or reinstallation of the product. This Warranty does not apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or by removal or defacement of the factory serial number/bar code label(s).

This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN A PERIOD OF 72 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

The Company does not warrant that this product cannot be compromised or circumvented. THE EXTENT OF THE

COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY THE PURCHASER FOR THE PRODUCT WITHOUT COST OF INSTALLATION.

THE COMPANY DOES NOT PROVIDE MONITORING OR COMMUNICATIONS SERVICES. THE COMPANY DOES NOT ASSUME ANY RESPONSIBILITY FOR SUCH SERVICE PROVIDED BY SEAGUARD ELECTRONICS, LLC, OR OTHER NONAFFILIATED INDEPENDENT COMPANY. PURCHASER ASSUMES FULL RESPONSIBILITY FOR SUCH SERVICE AND ANY NOTICE GIVEN TO SEAGUARD ELECTRONICS, LLC, OR ANY OTHER SERVICE PROVIDER.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

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PURSUITRAK

GPS VEHICLE TRACKING, RECOVERY & CONVENIENCE



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