

PROPT20

# PURSUITRAK

GPS VEHICLE TRACKING, RECOVERY & CONVENIENCE

## OWNER'S MANUAL

VEHICLE THEFT RECOVERY SYSTEM  
CONVENIENCE PLANS

An aerial, high-angle photograph of a busy city street intersection. The image is heavily blurred to convey a sense of rapid motion. In the center of the frame, a white car is highlighted with a small red dot. This dot is enclosed by a series of concentric yellow circles that expand outwards, symbolizing the tracking and recovery capabilities of the Pursuitrak system. The background shows other vehicles, including a red car and a blue car, and the street's lane markings.

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## **Welcome!**

You have just joined the ranks of satisfied PursuiTrak owners who have the peace of mind that their investment is always secure.

PursuiTrak is one of the most advanced vehicle theft recovery, tracking, and convenience systems on the market!

PursuiTrak also gives you the option to enhance your driving experience with a number of optional convenience and safety features like remote start, auto unlock and lock and many more.

Before you activate your system take a moment to review this manual with its instructions and convenience package options.

## Account Activation

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Your Dealer may have already activated your unit. Please check with them to clarify that your unit has been activated.

If your account has not yet been activated, it is important that the activation process be completed in order to ensure that your theft recovery coverage and any additional benefits and services which have been included with your device are active on your account. To do this, the activation form must be completed, and you must accept the Service Terms and Conditions by reading and signing the provided Activation Form. After accepting and signing your activation form it must then be faxed to 800-805-6377 OR by visiting [pursuitrak.com/activations](http://pursuitrak.com/activations) to complete the on-line activation form and agree to the Terms and Conditions there from your computer. If you are having problems with the activation process,

Customer Service may be reached at 1 (800) 705 8765 Monday through Friday between the hours of 8:00am to 8:00pm Eastern time.

Your devices IMEI and (TPC) Temporary Pass Code numbers are located on the activation form provided by your dealer. You will need the IMEI number to complete your activation process.

**Note: It is the customer's responsibility to confirm that their unit is registered with Seaguard Electronics, LLC for wireless service to ensure vehicle theft recovery coverage.**

## **If Your Vehicle Has Been Stolen**

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### **What you need to do:**

Dial 1-800-705-8766 and select option 2 from the menu options. You will then be asked to provide the Home Telephone number that is registered to your account. This is the home # that you provided when you activated the system. Upon entering the correct number, you will be connected with a representative to assist you in filing a stolen vehicle report with the proper law enforcement agency. You will need to have the Name that is registered on your account and the License Plate # of the vehicle. The representative will then work directly with law enforcement to recover your vehicle.

## **\$1,000 Theft Recovery Guarantee**

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Your purchase of the PROPT20 system also includes a \$1,000 theft recovery performance guarantee. If your vehicle is reported stolen and is not recovered within 24 hours, you will be reimbursed \$1,000. The Theft Recovery coverage remains in effect for a period of three years after the date of purchase and requires the owner have an active system. Please complete the separate enclosed registration form.



**Register Online at:  
WWW.AUDIOVOX.COM**

**Click on Product Registration  
and Fill Out the Brief Questionnaire**

## PRODUCT REGISTRATION

Thank you for purchasing an Audiovox product. We pride ourselves on the quality and reliability of all our electronic products but if you ever need service or have a question, our customer service staff stands ready to help. Contact us at [www.audiovox.com](http://www.audiovox.com)

**PRODUCT PROTECTION:**

In case of an insurance loss such as fire, flood or theft, your registration will serve as proof of purchase.

**PURCHASE REGISTRATION:**

Registering On-line will allow us to contact you in the unlikely event a safety notification is required under the Federal Consumer Safety Act.



## **36 MONTH LIMITED WARRANTY**

Applies to Satellite-Based Automotive Security Products.

AUDIOVOX ELECTRONICS CORPORATION (the Company) warrants to the original purchaser of this product that should this product, under normal use and conditions, be proven defective in material or workmanship within 36 months from the date of original purchase, such defect(s) will be repaired or replaced with new or reconditioned product (at the Company's option) without charge for parts or labor. During the first year of the warranty, there will be no charge for removing or reinstalling a product if performed at a participating authorized Travelers Warranty Station.

### **TRAVELER'S WARRANTY SERVICE 1-800-645-4994**

Simply call toll free to our control office for reference to the authorized Warranty Station in your area and to obtain an Authorization number. No repairs or replacement will be made without a valid Authorization number.

To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), authorization number, specification of defect(s), transportation prepaid, to an approved warranty station. This warranty is not transferable.

This Warranty does not cover damage to vehicle electrical system or, except as above provided, costs incurred for removal or reinstallation of the product. This Warranty does not apply to any product or part thereof which, in the opinion of the Company, has suffered or been damaged through alteration, improper installation, mishandling, misuse, neglect, accident, or by removal or defacement of the factory serial number/bar code label(s).

This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF ANY WARRANTY HEREUNDER INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY MUST BE BROUGHT WITHIN A PERIOD OF 72 MONTHS FROM DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

The Company does not warrant that this product cannot be compromised or circumvented. THE EXTENT OF THE

COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY THE PURCHASER FOR THE PRODUCT WITHOUT COST OF INSTALLATION.

THE COMPANY DOES NOT PROVIDE MONITORING OR COMMUNICATIONS SERVICES. THE COMPANY DOES NOT ASSUME ANY RESPONSIBILITY FOR SUCH SERVICE PROVIDED BY SEAGUARD ELECTRONICS, LLC, OR OTHER NONAFFILIATED INDEPENDENT COMPANY. PURCHASER ASSUMES FULL RESPONSIBILITY FOR SUCH SERVICE AND ANY NOTICE GIVEN TO SEAGUARD ELECTRONICS, LLC, OR ANY OTHER SERVICE PROVIDER.

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

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**PURSUITRAK**  
GPS VEHICLE TRACKING, RECOVERY & CONVENIENCE



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